



Multi-System Integration Optimizes Risk-Management Reporting Capabilities



“We were looking for an innovative solution and ClaimVantage had seamless implementation possibilities with competitive costs. ”

Thom Charest , COO, Professional Disability Associates

Overview

Professional Disability Associates (PDA), a Third Party Administrator (TPA) and consulting firm, needed a secure, easy-to-use automated claims system to process disability and life waiver claims.

The Business Problem

PDA represents multiple customers who process numerous claims. They required a highly efficient system with seamless implementation and the ability to integrate with existing platforms, such as imaging, predictive modeling, document management, and FastTrack solutions.

Specific Goals

- ▼ Client claim data uploads.
- ▼ Multiple system integration.
- ▼ Case management.
- ▼ Easy “plug & play” user features.

The Solution

PDA acquired a ClaimVantage cloud-based integrated insurance claims risk management system to keep their TPA business on track and be flexible enough to manage disability and life waiver claims based on their customers' needs.

A key benefit of this enhanced system, is the ability to combine PDA risk management consulting expertise with the latest case management system reporting tools.