



AmeriHealth®

Integrated Absence and STD Platform Generates Powerful Business Lift



“Knowing we wanted to become more competitive, we searched for a more efficient integrated claims processing system and found ClaimVantage. We knew we had found a solution when demonstrating the streamlined capabilities and meeting prospects. It helps us develop new relationships ”

Gina Rovello, Manager of Disability Claims, AmeriHealth Casualty

Overview

AmeriHealth Casualty replaced their limited Disability and Absence claim management system with a more powerful cloud-based IDAM ClaimVantage solution to improve capabilities.

The Business Problem

AmeriHealth Casualty had outgrown their two-system claim management system and needed to streamline their operations with enhanced functions to increase business capacity.

Specific Goals

- ▼ Integrate Absence and STD into one system.
- ▼ Better reporting capabilities.
- ▼ User friendly.
- ▼ Increase efficiencies.
- ▼ Improve productivity.
- ▼ Enhance functions.

The Solution

AmeriHealth Casualty began working with ClaimVantage in July 2012 and focused on transitioning existing clients to the new more powerful cloud-based integrated system. New clients were targeted next. In the first two quarters of 2013, AmeriHealth was able to add 21,000 lives and expand their New Jersey office and team.