



Combined ClaimVantage and Version1 Strength Automates Life Legacy Claims System



“ In working collaboratively with ClaimVantage, we’ve proven that delivering excellence in ICT projects like Irish Life can help companies become more competitive. ”

Donal McCarthy, Version 1 Director



“ Our award-winning partnership with Version 1 demonstrates IT excellence and global reach. ”

Leo Corcoran , ClaimVantage CEO

Project

The leading insurance company in Ireland – Irish Life – needed to replace its legacy system to optimize claims processing for Life, Pension, and Income Protection products.

Team

ClaimVantage joined forces with Version 1 to successfully install a state-of-the-art automated system, with a clean interface, strong analytics, and seamless integration. Version 1 - ClaimVantage's exclusive European IT service provider - is a trusted technology partner to major domestic and international customers across all industry sectors. With a 350-strong team, based in Dublin, Cork, and Belfast, Version 1 is one of the fastest growing IT services companies in Western Europe.

The Solution

Together, ClaimVantage and Version 1 delivered a single source ICT solution that pulls information to more effectively manage Irish Life's claim cycle, from intake through adjudication and payment. The enhanced system changed Irish Life's practices to a more customer-centric view of claims, which immediately improved customer service.

Recognition

At the 2011 ICT Excellence Awards, Version 1 and ClaimVantage were honored in the IT Team of the Year category with customer Irish Life. Version 1 also won Company of the Year.

