

FMLA/STD Integrated Platform Generates Powerful Business Lift



See the video at ClaimVantage.com

“Knowing we wanted to become more competitive, we searched for a more efficient integrated claims processing system and found ClaimVantage. We knew we had found a solution when demonstrating the streamlined capabilities and meeting prospects. It helps us develop new relationships.”

—Gina Rovello, *Manager of Disability Claims, AmeriHealth Casualty*



Overview

AmeriHealth Casualty replaced their limited Disability and Absence claims management system with more powerful cloud-based ClaimVantage solution with integrated FMLA/STD to improve capabilities.

The Business Problem

AmeriHealth Casualty had outgrown their two-system claims management system and needed to streamline their operations with enhanced functions to increase business.

Specific Goals

- Integrate FMLA and STD into one system
- Better reporting capabilities
- User friendly
- Increase efficiencies
- Improve productivity
- Enhance functions

The Solution

AmeriHealth Casualty began working with ClaimVantage in July 2012 and focused on transitioning existing clients to the new more powerful cloud-based integrated FMLA/STD system. New clients were targeted next. In the first two quarters of 2013, our company was able to add 21,000 lives and expand the NJ office and team.

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