



Life and Health Claims Processing

ClaimFirst provides an efficient and accurate automated claims processing solution for Life and Health Claims for insurance carriers, Third Party Administrators (TPAs) and employers.

ClaimFirst supports both group and individual lines of business in the claim management solution. The solution is claimant centric and a Claim Examiner can see all insurance plans for each claimant across all lines of business, including historical claims.

ClaimFirst's automated solution can completely or partly overtake manual processing allowing quick and accurate processing of claims; which will reduce reserves, and improve customer and employee satisfaction.

ClaimFirst's software solution is hosted on Salesforce.com's secure and reliable platform. The cloud-based application provides fast, anywhere anytime access; the flexibility to integrate with other applications; and the scalability to increase capacity as necessary.

With fast implementation (in as little as 90 days) and continual improvements, ClaimFirst gives you a competitive edge.

ClaimFirst offers full life cycle claim management for Life and Health claim products, which includes intake, adjudication, and payments

Go to ClaimVantage.com to learn more about our innovative claims processing solution.

ClaimVantage is an international provider of automated claim processing software for life, health, and absence claim management for insurance companies, Third Party Administrators (TPAs) and employers.

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Insurance Plans	Functionality						
	Intake	Workflows	Case Management	Diary	Claim Summary	Payments	Mobile Access
Accident	■	■	■	■	■	■	■
Accidental Death and Dismemberment	■	■	■	■	■	■	■
Administration Service Only	■	■	■	■	■		■
Annuity	■	■	■	■	■	■	■
Credit Insurance	■	■	■	■	■	■	■
Critical Illness	■	■	■	■	■	■	■
Income Protection	■	■	■	■	■	■	■
Indemnity	■	■	■	■	■	■	■
Long Term Care	■	■	■	■	■	■	■
Long Term Disability	■	■	■	■	■	■	■
Short Term Disability	■	■	■	■	■	■	■
Survivor	■	■	■	■	■	■	■
Term Life	■	■	■	■	■	■	■
Total and Permanent Disability	■	■	■	■	■	■	■
Universal Life	■	■	■	■	■	■	■
Waiver of Premium	■	■	■	■	■		■
Whole Life	■	■	■	■	■	■	■

Other key features of the ClaimFirst solution include:

- The robust case management journal manages: workflows; eligibility; medical, occupational, correspondence, documents, and return to work.
- The claimant and supervisors Customer Portal provide users with remote access to create claims, review claim history, claim status, and payment status.

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