



Life and Health Claims Processing

ClaimFirst transforms Life and Health claims processing for insurance carriers, Third Party Administrators (TPAs) and employers.

ClaimFirst provides accurate full life cycle claim management for Life and Health claim products, including intake, adjudication and payments.

ClaimFirst supports both group and individual lines of business. The system is claimant centric and a Claim Examiner can see all insurance plans for each claimant across all lines of business, including historical claims.

ClaimFirst's automated solution can completely or partly overtake manual processing allowing quick and accurate processing of claims; which will reduce reserves, and improve customer and employee satisfaction.

ClaimFirst's portal and mobile app lets beneficiaries engage with their claim while significantly reducing incoming enquiries to the claims department.

ClaimFirst is cloud-based – hosted on Salesforce.com's secure and reliable platform, Force.com. It provides fast, anywhere anytime access; the flexibility to integrate with other applications; and the scalability to increase capacity as necessary.

With speedy implementation (in as little as 90 days) and continual improvements and innovation, ClaimFirst gives you a competitive edge.

Go to ClaimVantage.com to learn more about our innovative claims processing solution.

ClaimVantage is an international provider of automated claim processing software for life, health, and absence claim management for insurance companies, Third Party Administrators (TPAs) and employers.

United Kingdom: +44 794 4728 506

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Life and Health Claims Processing

Insurance Plans	Functionality						
	Intake	Workflows	Case Management	Diary	Claim Summary	Payments	Mobile Access
Accident	■	■	■	■	■	■	■
Accidental Death and Dismemberment	■	■	■	■	■	■	■
Administration Service Only	■	■	■	■	■		■
Annuity	■	■	■	■	■	■	■
Credit Insurance	■	■	■	■	■	■	■
Critical Illness	■	■	■	■	■	■	■
Income Protection	■	■	■	■	■	■	■
Indemnity	■	■	■	■	■	■	■
Long Term Care	■	■	■	■	■	■	■
Long Term Disability	■	■	■	■	■	■	■
Short Term Disability	■	■	■	■	■	■	■
Survivor	■	■	■	■	■	■	■
Term Life	■	■	■	■	■	■	■
Total and Permanent Disability	■	■	■	■	■	■	■
Universal Life	■	■	■	■	■	■	■
Waiver of Premium	■	■	■	■	■		■
Whole Life	■	■	■	■	■	■	■

Other key features of the ClaimFirst solution include:

- The robust case management journal manages: workflows, eligibility, medical, occupational, correspondence, documents, and return to work.
- Mobile apps which provide users with remote access to create claims, review claim history, claim status, and payment status.

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